ON-PREMISE & CLOUD CONFERENCING SOLUTIONS

ConferenceManager²™

Sonexis Technology is a global conferencing & collaboration software company headquartered in Monroeville PA. Our “flagship platform” ConferenceManager²™ provides the enterprise a feature-rich, easy to use system to manage and conduct conference calls of various behavioral requirements. Unlike a traditional conferencing service where you pay-as-you go, with Sonexis you own the platform, giving you higher security and flexibility to utilize your current telephony infrastructure. The Sonexis ConferenceManager is PBX agnostic and scales in single port increments (via license key) from 12-to-1000 ports. By owning the platform (either on-premise or in the cloud) Sonexis ConferenceManager™ gives you the freedom to use audio, video and web conferencing based on your business needs, not your budget.

CONTEX Summit™

CONTEX Summit™ — the industry’s first Concentrated Media Processor (CMP) — is a new class of conferencing hardware. The Summit platform combines the quality and reliability of traditional conference hardware with the scalability and flexibility of a media server to bridge the transition from circuit switched to packet-based telecom networks. CONTEX systems feature continuous real-time diagnostics, hot-swappable and self-healing system designs, and are built to military standards with patented technology. CONTEX systems are carrier class media processors have assisted our customers by fueling the explosive growth in the audio conferencing market over the last decade. You get nearly 2,000 ports per-shelf through this system’s high-density connectivity. The network interface modules provide the capacity and network flexibility to support large attended and on-demand services for both PSTN and IP clients. With the CONTEX Summit, you can communicate using PSTN, VoIP, or the Web and conduct either attended or unattended conferencing. With its expandable architecture, add ports as the demand for your service increases. And you have almost unlimited capacity with up to five shelves providing up to 9,600 ports in one system.
Sonexis Evergreen™ Video Systems

Sonexis is expanding its product offerings to include the Evergreen™ family of video conferencing platforms. A perfect complement to the ConferenceManager™ system, the EVERGREEN line will enable Sonexis to offer full-scale video conferencing solutions throughout the market.

Rooted in the rich Compunetix history of developing, deploying and supporting high quality video conferencing, the EVERGREEN family of Multipoint Conferencing Units (MCUs) has been carefully cultivated to fulfill the diverse needs of enterprise users, Conferencing Service Providers (CSPs), and government agencies.

EVERGREEN systems are carrier-class products built to strict military standards yet at an affordable price. Proudly manufactured at our U.S. headquarters, all systems are backed by the stability, reputation, and more than 40 years of Compunetix design and manufacturing experience. The EVERGREEN family is initially being introduced in three models: the Cedar™, Cypress™, and Sequoia™.

Each EVERGREEN MCU can seamlessly connect Standard Definition (SD) and High Definition (HD) video conference endpoints from mobile and desktop video applications, room systems, telepresence facilities and more. In independent testing, the Compunetix MCU demonstrated superior interoperability using a mixture of both SD and HD vendor endpoints.

**EVERGREEN Cedar™**
Tailored to meet the needs of the enterprise market, the EVERGREEN Cedar facilitates reliable, feature-rich video conferencing for small businesses looking for an innovative in-house solution.

- 21-to-43 HD Ports
- 42-to-86 SD Ports

**EVERGREEN Cypress™**
With its modest footprint, optional full redundancy, and expanded growth capacity, the EVERGREEN Cypress is the ideal video conferencing platform for medium-sized businesses. Featuring multi-tenant support, the Cypress system enables you to partition resources among departments or customers with ease.

- 21-to-140 HD Ports
- 42-to-280 SD Ports

**EVERGREEN Sequoia™**
The largest member of the EVERGREEN family, the Sequoia, is a massively scalable video conferencing platform crafted to fulfill the ever-growing needs of large businesses.

- 43-to-324 HD Ports
- 86-to-649 SD Ports
Sonexis ConferenceContinuity™ H/A Solutions

High Availability Resiliency for Disaster Recovery

Enterprises today are confronted with a broad set of challenges. Reliable communications tools are absolutely critical to the success of every organization. Sonexis ConferenceManager has been providing high quality, feature rich audio, web, and video conferencing solutions for well over a decade. Businesses rely on our solutions to keep their employees, customers, and partners in a constant state of communication. When other critical business systems fail, ConferenceManager is the tool enterprises turn to for rapid triage and crisis management. Our systems are deployed in international airports to manage disasters and TSA events, in local, state, and federal governments, in nuclear power plants and hospitals, at military bases and fortune 500 companies. Organizations of every kind rely on ConferenceManager to bring expertise and resources together during normal business operations and even more so during a crisis. ConferenceContinuity provides high availability and disaster recovery in a simple, easy to manage package insuring that ConferenceManager will be available for all mission critical conferencing.

ConferenceContinuity Engine Overview

The Sonexis ConferenceContinuity Engine provides total protection for ConferenceManager, ensuring 24/7 availability. The ConferenceContinuity Engine prevents application failure by proactively detecting failure signatures and switching to a hot standby server before failure causes user downtime. With its built-in replication, WAN optimization, continuous availability, disaster recovery and data protection capabilities, the Conference Continuity Engine provides the most comprehensive protection for your mission critical business conferencing.

The key features and associated benefits of the ConferenceContinuity Engine include:

Unified Continuous Availability and Disaster Recovery: The ConferenceContinuity Engine provides complete protection for your critical business services against application, server, network, storage, or site failures.
Built-in Replication: The ConferenceContinuity Engine’s built-in replication eliminates data loss by delivering real-time replication of all data across the servers in the ConferenceContinuity Engine Cluster.
Proactive Application Health Monitoring: Application failures are prevented by proactively monitoring application health in real-time and detecting patterns of degradation before a failure can occur. If such patterns are detected, automated remediation mechanisms are triggered to maintain application continuity.
Built-in WAN Acceleration: Built-in data compression and data de-duplication capabilities significantly reduce disaster recovery operational costs by reducing WAN replication traffic & associated network bandwidth requirements by up to 80%.
Integrated Data Protection: A Data Rollback Module (DRM) that integrates with Windows Volume Shadow Copy Service (VSS) to prevent data corruption and data loss by creating shadow copies of application data that can be leveraged to roll back the application state during recovery to a previous point in time.
Tertiary Node Support: The ConferenceContinuity Engine provides flexible topology options for extended redundancy combining local HA and remote DR failover, as well as for multi-site DR.
Sonexis Managed Cloud Services

As your organization's need for collaboration increases, so do your costs. If most of your conferencing traffic is off-net, a Managed Services Offering (MSO) can help you avoid incremental infrastructure costs (like additional T1s or PBX expansion) by hosting your conferencing platform at our (off-site) facility. In the end, most small- to medium-sized organizations find this hybrid solution-you own the equipment, we provide the provisioning and administration-to be the optimal way to maximize savings. Best of all, you can leave the administration to us. Sonexis' co-location facility is housed in a telecommunications central office, ensuring carrier-class services, availability, security, and redundancy.

Sonexis ConferenceBurst™

The growing trend in on-premise conferencing systems deployed in a private cloud has many technology decision makers asking the question- how do I account for increased demand and fluctuation in our conferencing usage when I'm locked into a pre-determined number of ports on our in-house bridge? Sonexis ConferenceBurst™ feature has revolutionized how on-premise conference bridge deployments are viewed from a total cost of ownership perspective by enabling the ability for our software to dynamically expand port capacity on-demand when needed. ConferenceBurst is a FREE feature (until ports are used) and is a flexible solution built into the ConferenceManager system supporting unpredictable conferencing usage patterns. The ConferenceBurst feature allows the system to transparently scale beyond the number of licensed ports (on-demand) without necessarily owning the ports. Sonexis with ConferenceBurst enabled eliminates the need for a service provider for larger than normal calls and leverages existing infrastructure to reduce the cost associated with the demand for higher capacity.
Sonexis ConferenceConnect™ (Large Capacity / Operator Assisted / Concierge Services)

One of the keys to Sonexis ConferenceConnect™ success is the understanding that no two clients, and no two conferences, are exactly alike. ConferenceConnect™ has designed conferencing services to work together in the way that best suits your needs. ConferenceConnect is a value-add suite of services that provides complete oversight and operation of "white glove" events from the lifecycle management layer to the day-to-day real time operations, fully assisted high-touch event conferences. ConferenceConnect provides premium international Audio Conferencing, Video Conferencing, Audio & Video Media Streaming, and Collaboration Tools.

DiamondPass™ Operator Assisted Audio Conferencing-
DiamondPass is an exclusive feature of ConferenceConnect that enables your participants to pre-register for your event allowing them to dial-in and be instantly connected. Highly qualified conferencing specialists handle every detail, connecting each site to make sure your conference proceeds as planned. Sonexis educated, skilled, multi-lingual specialists are available to moderate and greet participants, monitor noise, and queue up question and answer sessions.

Customized Audio & Video Media Streaming-
Sonexis brings the power of professional-quality webcasting to large and small clients throughout the world. Our feature-rich Media Frame platform leverages the power of the web to deliver both live and on-demand streaming of multimedia presentations for investor relations, distance learning, professional development, product introduction and more. Customized to reflect your corporate identity, the Media Frame utilizes your graphics, logos, fonts, and verbiage.

WhiteGlove Operator Assisted Video Conferencing-
Sonexis Operator Assisted Video Conferences are hosted and conducted by professional and courteous multi-lingual conferencing specialists handle every detail, connecting each video site to make sure your conference proceeds as planned. Moreover, our video platform allows high definition video quality, multiple screen layouts, and full interactivity.

There is an extraordinary level of precision and care that goes into providing the world's leading conferencing platforms. To make each conference a success, to earn decades of loyalty from the most demanding, high level customers, to earn the respect and admiration of others in the industry, takes unparalleled commitment to excellence.
**Sonexis (JITC) ConferenceManager™ for State, Local & Federal Government**-

ConferenceManager™ has been certified by the Defense Information Systems Agency (DISA) Joint Interoperability Test Command (JITC) and is listed on the Department of Defense (DOD) Unified Capabilities (UC) Approved Products Listing (APL). The (JITC) certified ConferenceManager system is a state-of-the-art audio conferencing platform engineered to deliver highly secure, comprehensive, audio conferencing capabilities for the Department of Defense. The system is compatible with all APL-listed voice switches and offers unmatched operational flexibility supporting ad-hoc and scheduled conferences as well as pre-set blast dial sessions. Highly reliable, simple to deploy, and easy to operate, ConferenceManager is based on Windows 2008 Server and Intel hardware.

**Partial List of State, Local, and Federal Government Clients:**

![United States Senate](image1)

![U.S. Department of Homeland Security](image2)

![U.S. Army](image3)

![NASA](image4)

![U.S. Air Force](image5)

![United States Courts](image6)

![Federal Aviation Administration](image7)

**Sonexis Airport Emergency Communications**-

The Sonexis **Emergency Airport System** has been designed to the exact guidelines set forth by the FAA and Air Force requirements for Airfield Operations. The system is easily tied into fire company garage doors, on site and remote police and rescue resources and all other required airport entities. It supports multiple emergency incidents simultaneously on both SIP and PSTN telephony.

**Multifunction Notification Requirement Compliant:**

- Airport management (Operations and Maintenance)
- ATCT, FSS, or other control point
- Military units (at joint-use airports)
- Airport police/security/ARFF Service
- Other authorities on or off the airport (AEP compliant)
Sonexis Co-Location/Data Center Facility

Sonexis’ co-location facility is housed in a telecommunications central office, ensuring carrier-class services, availability, security, and redundancy.

Provider Infrastructure

Backbone:
- Fully fiber-based backbone using SONET and Wave Division Multiplexing
- Meshed high-speed Optical Network supporting future growth through Dense Wavelength Division Multiplexing
- Fully redundant hardware
- Established failover mechanisms
- Peering with multiple Tier1 ISPs at OC3 and OC12 levels, ensuring reliability, speed, and throughput
- Multiple self-healing paths
- Network monitored by a 24x7 Network Surveillance Center
- 99.999% voice network availability
- 99.999% data network availability
- Low-latency network optimized for high-speed applications
- Not to exceed 1% packet loss

Security:
- Multiple level locked facilities
- 24x7 security personnel
- Escorted access only
- Equipment housed in secure, locked cabinets

Fire Protection:
- FM200 system

Power:
- Commercial power
- Diesel generator backup with auto transfer
- Fully conditioned AC/DC power
- UPS backup

Sonexis Infrastructure

System:
- Managed system and software updates
- Nightly back-up of all data
- Data mirroring on backup server for disaster recovery

Network:
- 10Mb bandwidth, burst-able to 100Mb
- Voice prioritized infrastructure
- Dual auto failover firewalls
- Auto failover switches
- Dual auto failover border routers
- Remote BIOS-level access to all systems
- Remote individual power outlet control
- 24x7 monitoring
Sonexis Customer Support Programs

Sonexis ConferenceManager, our leading in-house audio and Web conferencing solution, is setting new standards for cost-savings, ease-of-use, and control. Sonexis Customer Care is also setting new standards by delivering comprehensive support programs with unmatched levels of responsiveness, expertise, and personal involvement. When you make your investment in Sonexis ConferenceManager, our entire organization is committed to ensuring your success and maximizing your return.

SUPPORT SERVICES AGREEMENT

Sonexis ConferenceManager comes with a standard one-year warranty that ensures you will get the product you purchased. If anything, hardware or software, fails to perform as documented, you are covered. Sonexis will repair—or replace—your ConferenceManager at no cost to you.

For a fraction of the cost of typical maintenance plans, Sonexis offers a Support Services program that enhances your investment in Sonexis ConferenceManager. Available for 12-, 24-, or 36-month periods, Sonexis Support Services Agreement provides:

- Continuation of our hardware warranty coverage for the term of the Support Services Agreement
- Advance hardware replacement
- Our exclusive software subscription service that provides you with no-cost access to our latest software releases
- Access to our Customer Care hotline where you can reach trained support technicians by name, ensuring a consistent experience and the fastest resolution to your issues
- Access to our online Customer Care Center with the latest documentation, support requests, and software downloads
- Remote training classes for end-users and administrators after major software upgrades
Sonexis knows how important early success can be to the overall value of a project. So, we offer on-site and remote training to ensure quick, positive results for your end-users and administrators.

**Host Training:** Sonexis Customer Care professionals lead up to three host trainings within thirty days of ConferenceManager’s installation to get your end-users productive quickly. To conduct the trainings, we use your Sonexis ConferenceManager to give your users a thorough introduction to the system’s capabilities as you have configured it.

**Administrator Training:** Sonexis Customer Care professionals perform up to two administrator trainings within thirty days of ConferenceManager’s installation to ensure your staff’s ability to run the system efficiently. The administrator training is conducted on your Sonexis ConferenceManager to aid your identification and resolution of issues early in the process.

**Materials:** Sonexis provides documentation for reuse within your company. After an initial “train the trainer” session, you will have all the tools necessary to handle further training within your organization.

**DISASTER RECOVERY SERVICES**

To add appeal to the already compelling Sonexis story, we offer a unique disaster recovery solution for ConferenceManager owners. With a predetermined frequency, we will mirror our customers’ data on a bridge in our co-location facility. In the event you experience a network outage or major disaster, you can seamlessly redirect your traffic to our facility and maintain your full conferencing capability without disruption. Imagine the peace you’ll enjoy knowing that critical communications infrastructure will always be available.

Sonexis is ready to impress you with our comprehensive customer support programs. We are committed to your success with a recognized Customer Care team that strives to ensure that your experience with our products is second to none.

Sonexis Technology Center  
400 Network Center Drive  
Tewksbury, Massachusetts 01876  
888-476-6394 or 888-4SONEXIS  
www.sonexis.com